

Bulletin – Defective Lodar Remote Control Transmitter

September 19, 2024

Case: 420163

Brand: AGI, Westfield, Hutchinson, Mayrath

Model: 10"/13"/16" MKX2/HX2/X2 Swing away augers with electric power swing

Part Number: 05-A271

Lodar serial number range: 640672 – 650995

Date Range: Between June and September 2024

Symptom: Lodar remote control transmitters are unable to program more than one remote per power swing.

Details:

Normally, each AGI electric power swing accepts up to 4 separate remote transmitters per auger. Recently, we learned that there is one batch of defective remote transmitters. The symptom of the defect is that the transmitter can only be programmed as a single remote per auger. **Programming multiple remotes per auger is not possible with the defective remotes.**

Actions needed:

1. If multiple remotes can be programmed for an auger, then no further actions need to be taken
2. If only one remote can be programmed for an auger
 - a. Verify that the transmitter serial number fits in the range shown above.
 - b. Request a replacement from your local dealer, part number 05-A271 to be sent at no charge for each defective remote. Include the transmitter serial number and "warranty" when order is submitted.

